



**Team up with us!** Vincotech, a group company within the Mitsubishi Electric Corporation, is a market leader and reliable partner in power modules. The enterprise develops and manufactures high-quality electronic power components for motion control, renewable energy, and power supply applications.

Headquartered in Unterhaching near Munich, Germany, Vincotech also owns and operates a production site in Bicske, Hungary, and maintains sales offices around the world. With some 800 employees worldwide, Vincotech delivers off-the-shelf products and application-specific solutions with utmost empathy for customers' needs – fast and flexible.

To reinforce our team in Shanghai, China, we are seeking a

## CUSTOMER QUALITY ENGINEER [all genders]

### Your skills are in demand. We need you to:

- / Manage and improve the customer claims and returns process [8D]. This includes:
  - Providing professional defect-analysis services to customer
  - Coordinating and dispatching Vincotech resources to investigate issues reported by customers
  - Serving as the direct liaison to the customer to negotiate the details of quality issues such as the responsibility for and quantity of nonconforming products
- / Monitor and audit to ensure known customer failures are corrected, communicate best quality practices, and ensure compliance with customer specifications
- / Organize, manage and follow up on customer audits. This includes:
  - Proactively establishing and coordinating quality improvement plans to reduce customer claims
  - Analyzing risk factors and monitoring corrective actions
- / Representing Vincotech Quality Assurance at customer meetings and disseminating quality-related information throughout the organization

### Your credentials are persuasive. You have:

- / A university or college degree [Mechanical or Electrical Engineer]
- / At least three years' experience in a similar position at a manufacturing company
- / Fluent verbal and written English [firm grasp of technical language is a must]
- / Project-minded outlook with a self-directed, responsible attitude
- / The skills to work on projects independently and as part of a team
- / Problem-solving abilities and an analytical mindset

We welcome your application and look forward to discussing how Vincotech can become your next career choice.

#### Vincotech Shanghai Rep. Office

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EMPOWERING YOUR IDEAS



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