Failure Analysis Request

Email: FAR@vincotech.com

VIN RMA-no. (QN)**:**

Vincotech

Customer Reference Data	**Product Data** *(Scan or take a picture about marking)*
Requester: Company name: Contact Person: Email: Phone: *Originator (in case of distributor/EMS/CC etc.):* End Customer: Contact Person: Email: Phone: Customer reference number: Date of issue:	

Quantity	**Shipment data (if available)**
Number of defective parts: Quantity to be returned: Failure rate:	Vincotech delivery note number: **Condition of delivery** ☐ Good (sealed original package without physical damage) ☐ Damaged:

Location of failure detection	**Kind of failure**

☐ Incoming inspection
☐ Line
   Process step: ☐ Assembling   ☐ Test
   Sub-process step:
☐ Qualification test, Estimated runtime:
☐ Field, Estimated runtime:
☐ Other:
Application Category (e.g. solar inverter):
	☐ Electrical ☐ Mechanical ☐ Logistical
	☐ Others:
	In case of electrical failure, please specify the conditions applied on the module if available:
	Voltage: Current:
	Switching frequency:
	Temperature: NTC: environment:
	Relative humidity:
	Comment:

Were the returned components in touch with hazardous environment for human life?
(Radioactivity, microorganisms, etc.)
   No   Yes   *If yes, please describe:*

Failure description *(symptom)*
(For effective failure investigation as detailed information is required as possible including application documentation if available.)

Expectations

☐ 8D-Report   ☐ Other (analysis report, verification test, etc.):

Note:

Customers are not authorized to return parts without Vincotech RMA number!
Vincotech preserves the right to charge a processing fee for analysis and shipment in case the reason for the failure cannot be traced back to Vincotech's production or design.

EMPOWERING **YOUR IDEAS**